

CARNIVALS ARE READY TO OPEN

Suggested talking points to consider when speaking with your partners and officials

President Trump has issued “Guidelines for Opening Up America Again.” It is a straightforward approach of returning to the “new normal.” Below please find some suggestions for you to start conversations with your partners and officials. These are not guidelines and are not applicable to all events. They are meant to provide you discussion points to start conversations. It is obvious that different jurisdictional authorities will have a say in opening large venue events. All will be driven by geographical viral statistics. Now is the time to open a proactive dialog with your fairs, event sponsors, or committees about how the outdoor amusement industry is committed to open by practicing important protocols to keep our employees and guests safe. While some of these talking points seem rather obvious, they are all assembled in one place.

Suggestions:

- Inquire with your events who will be making the decision if the event will be allowed to open. Will it be event management, health officials, elected officials or a combination of all?
- Are there opportunities for postponement?
- Ask the event their perception of being allowed to open. Do they have a drop-dead date to make open/close determination? What is the plan to work with local officials? Would you be open to myself, or a member of my staff, participating in these meetings?
- Inquire what their plan is to protect their employees and guests.
- Share your plans and protocols for protection of employees and guests. Ask if there is anything else, they, or other officials, would like you to address.
- Are there any plans to limit crowd capacities?
- Do they have a plan for social distancing?
- Ask if there is anything you can assist with in providing a safe environment.
- Are there any adjustments (financial or other) that need to be addressed in your agreement?
- Explain that events canceled prior to their event might cause substantial extra transportation costs. It might not be financially feasible to service a one-off event.
- Are there any additional liabilities that need to be discussed?
- Is the event in contact with other area tourism attractions? Are they working on a unified plan?

The following page represents some of the ideas you may wish to discuss with your event partner about specific protocols you can bring to the table.

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For Employees:

- Provide Personal Protective Equipment (PPE) for team members to promote proper respiratory hygiene. Follow local guidelines for use.
- Promote health screening procedures for team members. Establish protocols for the results of the screenings. Take daily temperatures and document results. If high temperature is recorded follow self-quarantine guidelines.
- Ensure that all persons with the company know the symptoms of COVID-19 and follow current protocols if systems develop.
- Follow CDC and local guidelines for testing and quarantine.
- Provide adequate handwashing stations and hand sanitizing products in employee common areas and for personal use. Employees must wash hands thoroughly before and after shift/break. Use sanitizing products often.
- Provide adequate laundry and personal hygiene access for team members. Uniforms should be washed immediately after each shift. Common areas, such as showers, should be sanitized after each use.
- Provide and encourage adequate social distancing space in common areas.
- Promote/require adequate social distancing space between team members and guests.
- Provide signage for all employee areas supporting the policies above.
- Assign show personnel to monitor and ensure compliance of the policies above.

For Guests:

- Disinfect high touch points of all rides, games and food concessions at least three times per day. European parks are sanitizing very often and the public's response to this is very positive. There are several products that can be used that provide long-term (some 6 months) sanitizing. There are also paint additives that can provide long-term virus protection. Consider electrostatic sprayers or ultraviolet lights.
- Provide additional handwashing stations and hand sanitizer stations. Use signage to encourage guest compliance.
- Consider plexiglass shields between employees and guests to minimize direct contact.
- Remove or leave open high contact objects like restroom doors.
- Suggest the use of straight line or "L" formation queue lines and not serpentine.
- Remove things that are not being used like extra queue rails.
- Encourage the use of touchless payment systems.

- Communicate and promote, with signs and public service announcements, the need for social distancing where possible.
- Establish central height measurement stations and use color coded wrist bands to indicate which rides a patron may go on. This minimizes several extra touch points.
- Consider limiting ride and game capacities to provide social distance.
- Consider fun and creative signage to reiterate all of the above.

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